

A New Vision for Webster House Health Center

Residents enjoy a high standard of care, friendly staff and a newly renovated lobby at WHHC



(Palo Alto, Calif., March 4, 2016) --- Webster House Health Center (WHHC) has rapidly established itself as an exceptional health center in the Bay Area. Supported by its strong connection to Stanford University, this health center is setting a new standard for effective care and positive patient experience.

The staff are lauded by patients and doctors alike for their expertise and friendly attitudes; indeed, the number one comment from WHHC residents is how much they appreciate the staff.

"The staff go out of their way to make people comfortable and feel safe. It's something that's very important, because for many, WHHC is their first experience of a place like this," said one patient, Douglas Fairchild.

Patients also choose WHHC over other health centers because they know they will receive comfortable accommodations and large, quiet rooms. Webster House Health Center is flexible and adaptable to every type of person; WHHC now accepts patients as young as age 50 and up, and patients are offered many in-room activities as well as group ones. New programs, like a snack cart and different meal plans, add additional variety. Many patients also receive family members or friends as visitors and enjoy sitting outside on the patio while visiting.

The care itself at WHHC, especially the rehab services, is also of the highest caliber. WHHC excels at a holistic approach, and that's exactly what geriatrics patients need because their problems are not often limited to a specific factor. Moreover, WHHC benefits from being a pilot health center for the 2.0 INTERACT program, which is a quality improvement program that improves identification, assessment, documentation and communication about the status of residents.

Dr. Albert Lam, instrumental in implementing the INTERACT program at WHHC, said that "WHHC provides a higher level of nursing care and a team approach that patients who are recovering need in order to recover optimally and ideally return to their home."

Webster House Health Center has also recently completed a renovation of their facilities, with new paint and a recently refurbished lobby. The bright furniture and flowers give WHHC a fresh look, welcoming visitors and patients alike. WHHC, with its newly updated look, friendly staff, and 24-hour skilled nursing and supportive care, is a clear choice for anyone seeking a stellar facility with outstanding programs designed to regain and maintain optimal health.

About Episcopal Senior Communities (ESC): Webster House Health Center is part of the Episcopal Senior Communities, a 50 year old Bay Area organization whose mission is to "cultivate and build healthy communities with a continuum of residential and innovative aging services that actively promote intellectual, physical, social and spiritual well-being." ESC is a California nonprofit benefit corporation which is tax exempt under Section 501 (c) (3) of the IRS code.

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